

Downloading eBooks to tablet devices - Apple devices

Get IT Together is a partnership between Citizens Online; BT, through their Connected Society programme; and other key partners (please see back page). Get IT Together is a community development approach to digital inclusion, helping people across the area to benefit from gaining online skills. We currently have Get IT Together projects based in Gwynedd, Rhondda Cynon Taf (RCT) and Caerphilly.

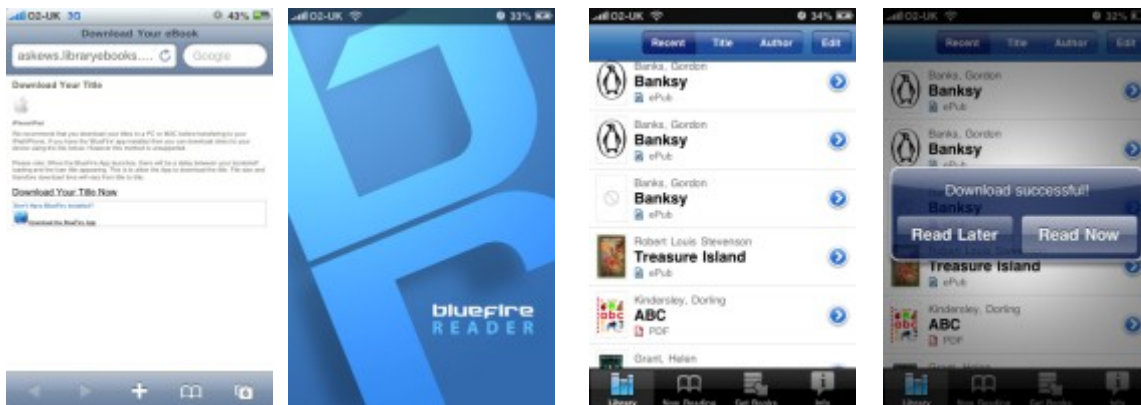
For more information, please visit <http://www.citizensonline.org.uk/projects/>
We have put together this guide to help library users access e-books and we hope you find it useful.

Before you start

Users of this service will need to be library members in order to gain access to the website, as they will require their card number as well as their PIN. Once you have a card number and a PIN number you will need to ensure your tablet has the correct App installed in order to download your selection.

iPad/iPod/iPhone

In order to successfully download to your Apple device you must have the [Bluefire Reader](#) app installed. Once installed and configured with your Adobe ID you can start to download your titles by browsing this site from your Apple device.



1/ Download App. 2/Bluefire will launch. 3/ Bookshelf displayed. 4/Download complete.

Now that you have the Bluefire Reader App installed , you will be able to use your browser to enter www.wales.librarybooks.co.uk enter your card and pin number, select a book and download to your device.

Downloading eBooks to tablet devices - Android devices

Downloading with Android Device

In order to successfully download to your Android device you must have the [Aldiko](#) app installed. Once installed and configured with your Adobe ID you can start to download your titles by browsing the Wales Library website from your device.

Add your library to Aldiko's 'My Catalogs'

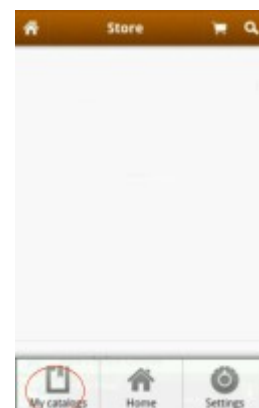
You can add your public library as a short cut within Aldiko. Doing this will allow Aldiko to automatically handle all downloads from this site. To add the library to your Aldiko App, open Aldiko and follow the guidelines below.



1/select 'Store'



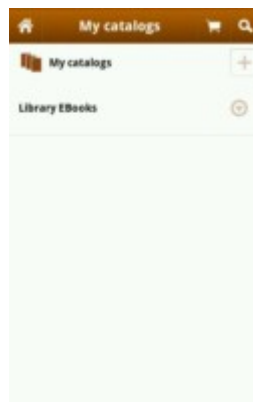
2/select menu



3/select 'my catalogs'



4/select '+'



5/enter a title eg Library EBooks, and in the URL Box input

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You should now be able to enter the online library through the Library Ebooks listing in Alkido.

Downloading eBooks to tablet devices - FAQ 1 of 2

How does the eBook Service work?

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How do I choose an eBook to download?

- Logon to the Wales eBook service using your Library Card and Pin.
- Select the title you wish to download by either browsing by 'Latest Arrivals' or by 'Genre', or by entering text into the search field.
- Select by clicking on the title.
- If the title is available and wish to download it, click on 'Add to basket'. (If the title is out on loan you will be able to place a reservation).
- This will take you to the Basket Items Screen.
- You will notice that the title has been reserved for 30 Minutes to give you time to consider any other titles you may wish to download, up to the maximum of 6.
- When you are ready, click on the 'Checkout' button. The title will then be issued to you at which point you can start the download process to your PC/MAC/Device.

What is an Adobe ID? Why do I need one? How do I get one?

An Adobe ID is required to authenticate your device for use with our service. When a title is downloaded, it is locked to your Adobe ID. This prevents unauthorised sharing of our titles. All your devices must be assigned the same Adobe ID for them to be able to read your loan titles.

How long does the eBook stay on my device?

The eBook is for a loan period up to a maximum of 21 days at which point the eBook will expire and will no longer be readable on your device. The eBook then becomes available for another user to download. You are advised to select fewer than 21 days before downloading if you wish to fully utilise your 6 book loan entitlement and are likely to read the book in less than 21 days.

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No. If you have not finished with the eBook, you can download it again if there are no reservations attached to the eBook. If there are reservations then you will need to add your details to the reservation list and you will be notified when the eBook becomes available for you to loan.

If an eBook is being used, can I create a reservation?

Yes, the eBook service allows you to reserve an eBook which has already been downloaded. If you wish to include your email address with the reservation you will be alerted as soon as the title becomes available.

How long have I got to download the eBook when my reserved title becomes available for me to download?

You are allowed three days for the eBook to be downloaded at which point the eBook is offered to the next reservation or returns to the eBook stock to be accessed by other users.

Downloading eBooks to tablet devices - FAQ 2 of 2

Can I download to an Amazon Kindle Reader?

Amazon do not allow third party content to be used on their eReaders. However, you can read our titles on an Amazon tablet, i.e. Kindle Fire HD. To do this, you must install the Aldiko eReader app or Bluefire.

Can I download a title more than once during the loan period?

In the unlikely event of a failed download or a device malfunction an eBook can be downloaded from the Wales eBook service from within your login via the 'Manage Loans/Reservations' screen, for the duration of the loan period.

How do I return an eBook once I have finished reading it?

Unfortunately, it is not possible to 'return' an eBook once it is taken out on loan. Strict publishing agreements prevent us from reissuing a title before the expiration date on the downloaded book has passed. This is because we are unable to determine whether a 'returned' book still exists on any of your devices. Reissuing a title which still exists on a previous borrower's device would lead to us breaking our agreements with publishers and could result in the publisher removing their titles from our service.

Are all books available in eBook format?

Only a small percentage of printed physical books are available as an ebook. There are also some UK publishers who do not allow their ebook titles to be loaned. The number of e-titles for loan is increasing all the time. Please check the Wales eBook Service frequently for new titles added.

The information contained in this guide has been written to assist you . Please note that information contained herein may change or become out of date. If you need more information, please contact your Get IT Together Project Coordinator.

In Wales, Get IT Together is a partnership between Citizens Online; BT, through their Connected Society programme; Communities 2.0 ; Nominet Trust; Get Caerphilly Online (part of Communities 2.0); Caerphilly Council; Gwynedd Council; Cartrefi Cymunedol Gwynedd; Welsh Language Board, and Rhondda Cynon Taf Council.

Get IT Together



CitizensOnline

Communities
Cymunedau 2.0



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